

TransferNow (External Transfers) Transition Guide

What you need to know

- **Outage timeframe:** TransferNow (external transfers) will be **UNAVAILABLE** while we upgrade to the new system from **9:00am EST on Monday April 8, 2024** until approximately **12:00pm EST on Monday April 15, 2024**.

Important steps to prepare you for the upgrade

- Transfers scheduled during the outage timeframe will **NOT** process.
- **Transfer of data:** **The following will NOT be converted** to the new system: External transfers, including external bank account information and history. You will need to reenter this information once the new system is live.
- **By Thursday, April 11:** Review and make note of all external transfer information, including scheduled external transfers you have set up. It is suggested that you print screenshots of the information for reference.

Branch access and support during the conversion

Friday, April 12	Saturday, April 13	Sunday, April 14	Monday, April 15
Lobby Hours	Lobby Hours	Lobby Hours	Lobby Hours
9:00am to 5:00pm	8:30am to 3:00pm	10:00am to 2:00pm	Normal Hours
All Branches	North Wildwood, North Cape May, Court House	North Wildwood, North Cape May, Court House	All Branches

24/7 access will be available via ATMs and PhoneLink 888-893-9984

What to do starting April 15

Once the upgrade is complete you will need to re-enroll and reenter any external transfers that were on the previous platform.