



Deposits • Loans • Wealth Management
Big Bank Products • Community Bank Service

Position: Customer Experience Manager

Locations: area locations

Qualifications: Five to seven (5-7) years related experience and/or training; or equivalent combination of education and experience; or high school diploma or general education degree (GED).

Skills: Good mathematical skills and reasoning ability. Thorough communication skills for customers and in-house colleagues. Able to coach and cross train staff. Enhance customer experiences by product knowledge and implementation. Ability to prioritize various tasks. Cross training and coaching skills

Computer Proficiency requirements: Proficient in all systems necessary for role including but not limited to:

- ABA Learning Management System
- Adobe PDF
- Customer Profile Manager (CPM)
- DNA
- Microsoft Office Suite
- Online and mobile banking

Job Duties: Adheres to and ensures staff to all applicable Federal and State laws and regulations as well as company policies and procedures that govern and safeguard the Bank and its customers. Actively participates and positively influences coworkers in all interactions including meetings, working groups, and other company activities. Performs other duties for the Bank as assigned at management's discretion

Anyone interested in applying for this position please submit a resume by **8/30/2022**

Send resume to Human Resources Dept., 3301 Pacific Ave, Wildwood, NJ 08260; e-mail to hr@crestsavings.com; or call 609-522-5581 for more information. Established in 1919, Crest Savings Bank is a growing community oriented financial institution that offers excellent salary, benefits and advancement opportunities

AA/EOE/M/F/H/V



Holly Beach Financial Center • 3301-3311 Pacific Ave • Wildwood, NJ 08260
www.crestsavings.bank • 609.522.5115 • PhoneLink • 888.893.9984

Member
FDIC